

Terms of Service

Effective Date: February 23, 2026

Text Messaging Service

1. SMS text messages may be sent from the Wallace Inn to guests with active reservations to enhance communication between the property and its valued guests. Text messaging enables the property to send valuable notifications to guests regarding their reservations at the property. Likewise, it provides a convenient platform for guests to make requests or ask questions without the necessity of visiting the front desk. Its primary purpose is to improve the overall guest experience and ensure each stay at the property is as enjoyable as possible.
2. You may cancel the SMS service at any time by texting “STOP” to the short code. After texting STOP, you will receive one additional message confirming that your request has been processed. After this, you will no longer receive SMS messages from us. If you want to join again, you may sign up as you did initially, and we will resume sending SMS messages to you.
3. If you are experiencing issues with the messaging service, you may reply with the keyword “HELP” or request assistance directly by contacting the Wallace Inn at (208) 752-1252 wallaceinn@thewallaceinn.com.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages you send or receive. You will receive confirmation messages. If you have questions about your text or data plan, contact your wireless provider.
6. If you have questions regarding privacy, please read our [Privacy Policy](#).